**IRIS Client Name**
779 Mix Avenue, Apt C, Hamden, Connecticut 06514

(203) 491-9286 ⋅ bricearmen2007@gmail.com

**OVERVIEW**

I am a highly motivated refugee with full and legal work authorization in the United States. I have significant experience as an independent contractor in the HVAC field. My schedule is flexible.

**WORK EXPERIENCE**

**Independent Contractor**  Abidjan, Ivory Coast

*HVAC Technician*  2007-2013

* Installed, diagnosed and repaired heating, air conditioning and ventilation systems
* Performed maintenance inspections, and adjusted, cleaned and calibrated various systems to ensure proper system operations
* Diagnosed malfunctioning heating, air conditioning and ventilation systems to determine the cause of the malfunction
* Prepared quality records and reports describing procedures, actions taken and recommended solutions
* Managed overall operations as an independent contractor with various clients
* Provided excellent customer service to meet client demand in a competitive environment

**EDUCATION**

**Hamden Adult Education** Hamden, CT

*English as a Second Language (ESL) Classes* 2015-Present

**HVAC Vocational Program** [What city?],Morocco

*[Name of School]* 2013-2015

**High School Diploma** Abidjan, Ivory Coast

*[Name of School]*  2004-2007

**SKILLS AND STRENGTHS**

**Languages:**

* French: *Fluent (Speaking, reading and writing)*
* English: *Intermediate and improving*

**REFERENCES**

Greg Marino or Jan Holton (select one), Case Manager

IRIS- Integrated Refugee & Immigrant Services

235 Nicoll Street, Second Floor

New Haven, CT 06511

Office: (475) 675-0577

Email: sjohnson@irisct.org

Will Kneerim, Director of Employment Services

IRIS- Integrated Refugee & Immigrant Services

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Email: wkneerim@irisct.org

Co-Sponsor Lead

Co-Sponsor Address

Office: